Arrival: walk-in non-critical

Sign-in with nurse

Registrar inputs complaint and patient information

Triaged by nurse: vitals and pain assessment. **CMST completed here if non-critical**

Assessed by physician orders placed

- Appropriate care zone
- Zone 2: critical care
- Trauma centre
- Operating room

- Prescription filled
- Nurse: distributes medication for pain
- Sees physician in zone 1: non-critical care
- Discharged

Arrival: Emergency Medical Services (EMS)

Triaged by nurse in EMS

Walk-in waiting area

Walk-in workflow

Primary care nurse completes CMST

**Legend**
- Patient in waiting room
- Patient critical
- Patient under care
- CMST Not Accessible